Crystalbrook
Kingsley
Newcastle

Policy	Environmental, Energy and Social Sustainability Policy – Crystalbrook Kingsley
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Document Control			
Version Number	**Name**	**Date**	**Changes**
1.0	Carl Taranto	July 2022	Document Creation
2.0	David Thomson	12-05-2023	Revised, reference to Crystalbrook Pastoral removed & signed by Josquin Crepelliere (GM)
3.0	David Thomson	10-01-2024	Reviewed
4.0	David Thomson	21-11-2024	Reviewed and Doc control register entered
5.0	David Thomson	11-11-2024	Reviewed and updated
6.0	Josquin Crepelliere	19-11-2025	Reviewed and updated

Overview

Crystalbrook Collection is committed to being a leader in the hospitality sector for achieving best practice environmental and socially sustainable outcomes. We position sustainability and innovation at the forefront of the way we think and operate and enjoy modern living through attitude, design, technology, and a passion for a better world – or what we call #ResponsibleLuxury.

Scope

Crystalbrook Kingsley, a Crystalbrook Collection Hotel is located in the centre of Newcastle CBD adjacent to Newcastle's Wheeler Place Precinct. The Hotel's immediate surrounds are characterised by a mix of administrative, educational and cultural facilities, as well as key areas of civic and public open space. Other land uses in the immediately surrounding area include entertainment, food and drink, and office and retail premises.

Crystalbrook Kingsley is ten levels and features 130 guest rooms, boutique meeting spaces, a rooftop restaurant and bar, and a ground floor café. As such, the main service provided is accommodation. However, the building also includes a restaurant and bar, which are available to the general public as well as guests of Crystalbrook Kingsley.

Crystalbrook Kingsley consists of the following facilities:

- 130 guest rooms varying in size and capacity.
- Roundhouse Restaurant – Level 9 restaurant with seating capacity for 110 patrons.
- Rombergs Bar – Level 9 bar with seating capacity for 45 patrons.
- Ms Mary's Café - a boutique lobby café with external terrace with a seating capacity of 60.
- Two meeting spaces that seat a total of 36 persons.
- Administrative offices for management.
- Two refurbished guest lifts.
- Goods lift.
- Waste Management Room consisting of Waste Master, compactor, Bottle Cycler, general waste bins.
- Loading dock.
- Hard and soft landscaped frontages.
- Three levels of basement car parking for guests and management.
- Rooftop plantroom.

Purpose

Crystalbrook Collection fosters a culture of awareness and continual improvement by embedding innovative sustainable practices, to deliver sophisticated luxury which enhances the guest experience, without compromising the environment, culture or community.

We believe our actions define who we are. Special consideration is given to sourcing all products and services within the local proximity of our hotels, in accordance with fair trade principals.

Our commitment to environmental and socially sustainable principles is reflected in the design and construction of our hotels and resorts and integrated into our organisational values and principles from the inception of our brand - #ResponsibleLuxury. This provides a foundation for all internal and external activities, policies and processes and empowers our Collaborators to integrate this commitment into our interactions with key stakeholders including guests, industry partners, and contractors. Furthermore, we focus on employing local staff, with 'locally aware' being one of our key recruitment indicators, and throughout their career journey we deliver continuous education through training and awareness-raising initiatives and activities.

Crystalbrook Collection is committed to protecting the environment by continually improving the environmental and sustainable performance of our hotels and resorts through annual benchmarking. We strive to be an industry leader and thought provoker, and embrace the principles of sustainable development including inclusivity, integrity, transparency, and accountability. We are compliant with relevant legislation and regulations and have appointed Earth Check Coordinators at each of our hotels and resorts, to drive our Responsible Luxury actions.

Responsibility and Authority

The effectiveness of this policy will be reviewed and summarised annually by the People and Culture department to ensure that ethical and professional practice is being maintained.

Further Information

If you require additional information in relation to this policy, please contact your manager or the People and Culture department.

Policy Owners

People and Culture

Approved By

Josquin Crepelliere

Josquin Crepelliere
General Manager
Crystalbrook Kingsley